



# Mastercam License Borrow Utility Guide

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<https://www.mastercam.com/privacy/>

## Be sure you have the latest information!

Information might have changed or been added since this document was published. Current versions of our documents are available on [myMastercam.com](https://www.mastercam.com/). A *What's New* and a *Release Notes* table—both available on [myMastercam.com](https://www.mastercam.com/)—include the latest information about Mastercam features , enhancements, and bug fixes.

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# Borrowing a Mastercam License

Use this guide to learn about borrowing a Mastercam license from your workplace network. License borrowing allows you to use the license without access to the network or the internet.



## NOTE:

Be aware that license borrowing is only available to users with retail network licenses. Licenses for stand-alone users, Mastercam Channel Partners, and education cannot be borrowed.

The Mastercam License Borrow Utility will check if you have local licenses prior to running. If so, you are ineligible to license borrow.

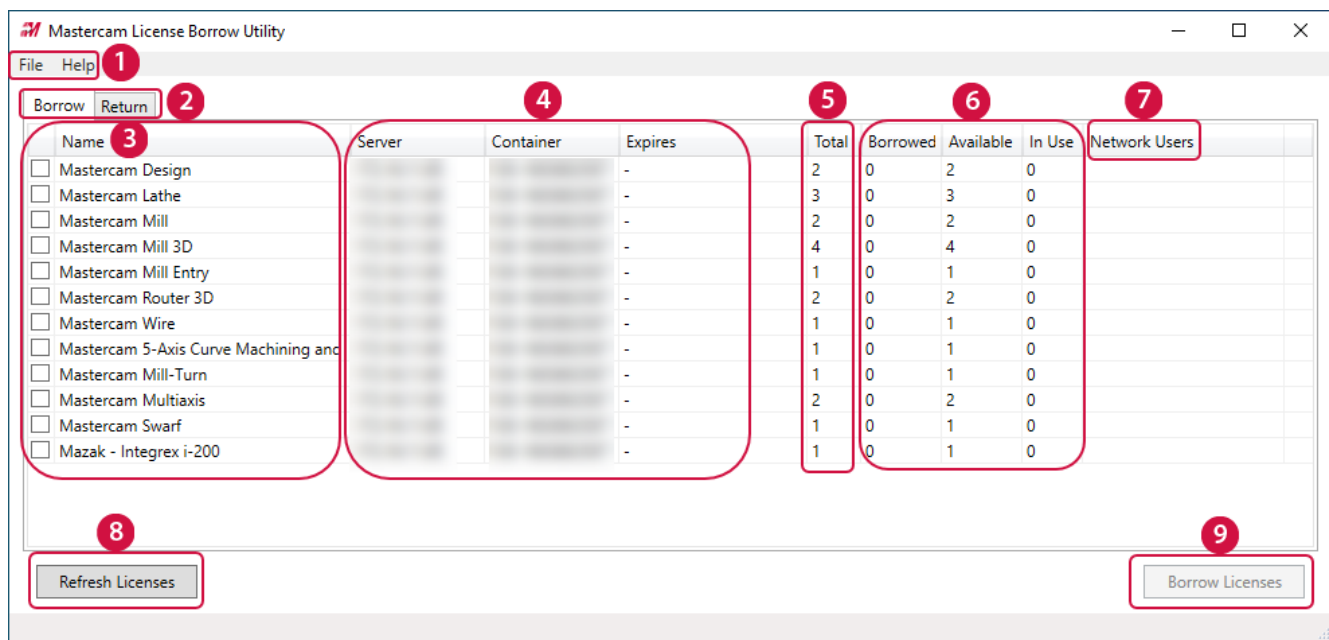
## Before Borrowing a License

Before running the Mastercam License Borrow Utility, be sure that:

- Mastercam 2019 or newer is installed on your computer.
- A software network license is set up.
- Your standard network license has been exchanged for a borrow server license. This is a one-time task that your network administrator can perform by reactivating your Mastercam network license.
- You are connected to the network that hosts the Mastercam licenses. After borrowing, you can disconnect from the network.

## Interface Overview

The Mastercam License Borrow Utility allows you to view license types, availability, and users on the network. The following image shows an overview of the interface. Each number corresponds to descriptions after the image.



1. **File** and **Help**: Click these menus to set a borrow period, access the help, and view utility information.
2. **Borrow** and **Return**: Select each tab to view information about your licenses and to access the borrow and return functions.
3. **Name**: Lists product licenses available on your network. Select the checkbox next to the product to mark it for borrow or return.
4. **Server**, **Container**, and **Expires**: Shows the IP address of your network server, the container ID number, and the date on which your network license expires.
5. **Total**: Lists the total number of licenses for each product available on your network.
6. **Borrowed**, **Available**, and **In Use** list the number of licenses:
  - **Borrowed** from the network.
  - **Available** to borrow or to use while on the network.
  - **In Use** on the network.

These three numbers add up to the **Total** number of licenses.

7. **Network Users**: Lists the user name of anyone currently using a license while on the network.
8. **Refresh Licenses**: Click to show the most up-to-date license information.
9. **Borrow Licenses**: Click to borrow selected licenses from the borrow server.



#### NOTE:

You can resize columns in the interface by dragging the borders.

## Borrowing Licenses

To borrow one or more Mastercam licenses, see the following steps.

1. Launch the Mastercam License Borrow Utility from the **Mastercam Licensing Utilities** folder in the Windows Start menu.

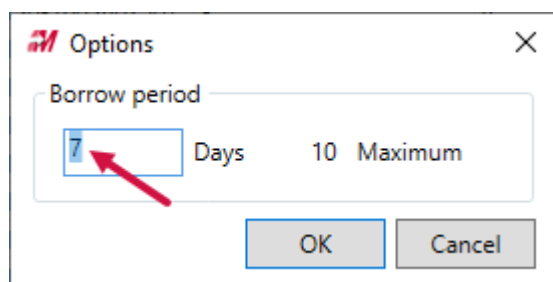


#### NOTE:

If the **Name** column lists no products, click **Refresh Licenses** to update the license list.

You may need to review the requirements in "Before Borrowing a License" if **Refresh Licenses** does not populate the license list.

2. Select **File, Options**. The **Options** dialog box opens.



3. Enter the borrow period. Click **OK**.

**NOTE:**

- The default borrow period for a license is 7 days. You can set it for a maximum of 10 days.
- You can enter decimals. For example, enter 0.5 to borrow a license for 12 hours.
- This value is saved and applied to future license borrowing.

4. For each license that you want to borrow, look at the **Available** column. There must be at least one license available for you to borrow. When there are no licenses available to borrow, the checkbox next to the license name is grayed out.

Borrow		Return						
<input type="checkbox"/>	Name	Server	Container	Expires	Total	Borrowed	Available	In Use
<input type="checkbox"/>	Mastercam Design			-	2	0	2	0
<input type="checkbox"/>	Mastercam Lathe			-	3	0	3	0

5. Select the licenses you want to borrow.

Borrow		Return	
Name	Server	Container	Expires
<input type="checkbox"/> Mastercam Design			
<input checked="" type="checkbox"/> Mastercam Lathe			
<input checked="" type="checkbox"/> Mastercam Mill			
<input type="checkbox"/> Mastercam Mill 3D			

6. Click **Borrow Licenses**. Mastercam states that borrowed licenses are no longer available to other users.
7. Click **Yes** when prompted.

**NOTE:**

If you try to borrow the last available license for a product, Mastercam asks if you would like to continue.

A dialog box displays the number of borrowed licenses.

8. Click **OK** when prompted. The Mastercam License Borrow Utility refreshes and shows updated license availability.
9. Your license borrow is complete. To view the licenses you have borrowed, click the **Return** tab.

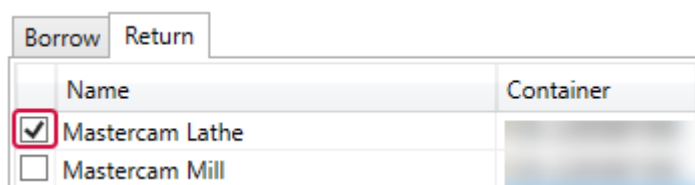
Borrow		Return	
Name	Server	Container	Expires
<input type="checkbox"/> Mastercam Lathe			10/19/2020 3:16:07 PM
<input type="checkbox"/> Mastercam Mill			10/19/2020 3:16:09 PM

## Returning Licenses

You can manually return a license or allow it to expire when the borrow period ends. If you finish using a license before the borrow period ends, it is recommended that you return the license so other users may access it. To manually return a license, you must be connected to the network that hosts the licenses.

To manually return a license, see the following steps.

1. Launch the Mastercam License Borrow Utility from the **Mastercam Licensing Utilities** folder in the Windows Start menu. The Mastercam License Borrow Utility opens.
2. Click the **Return** tab to view your borrowed licenses.
3. Select the licenses you want to return.



4. Click **Return Licenses**.



### NOTE:

If you want to return all licenses at once, click **Return All Licenses**. You do not need to check the box next to each license.

Mastercam states that returned licenses are no longer available to use on this computer.

5. Click **Yes** to return the licenses. A dialog box displays the number of returned licenses.
6. Click **OK** to exit the dialog box.

## FAQ and Troubleshooting

### Can I borrow a license while Mastercam is running?

No. If your borrowed Mastercam license is running and you would like to borrow another license, close Mastercam and run the Mastercam License Borrow Utility.

### Do I need CodeMeter to use the Mastercam License Borrow Utility?

Yes. The Mastercam License Borrow Utility connects to the CodeMeter License Server to access, validate, and transfer licenses. If CodeMeter is not running when you launch the Mastercam License Borrow Utility, you will receive a message to check that the CodeMeter Runtime Service is installed and running.

### How do I remove an expired license from my list of borrowed licenses?

You can remove an expired license from your borrow list in two ways.

- Allow the expired license to disappear. This will happen automatically the next time you borrow a license.
- Manually remove the expired license. To do this:



- a. Select **Refresh Licenses** on the **Return** tab.
- b. Click **Yes** when asked if you would like to remove the expired license from your borrow list.

**Attention! Updates may be available.  
Please refer to [my.mastercam.com](https://my.mastercam.com) for the  
latest downloads.**